

# You Have Our Support

BuildingPoint Midwest & Gulf Coast offers three levels of support for our software and hardware solutions. Discover each of them below

## Virtual Support

No matter who you are or where you are, you have our support. BuildingPoint Virtual Support comes attached to each software platform you purchase. You'll have access to our full team of Trimble-certified Support Engineers over the phone, through email or over virtual meetings.



## Essential Hardware Plan

- Expedited Service (2nd Priority)
- Free Service Ground Shipping\*
- 10 % Discount on Service Parts and Labor
- 50% Discount on Monthly Training Classes
- 50% Discount on Service Rentals
- Free Annual Clean & Calibration

### ANNUAL PRICING

#### Robotic Total Station Packages

RTS: \$1,000

Ri: \$700

#### GNSS Packages

R780, SPS986: \$500

#### 3D Scanning Packages

X7, X9: \$1,200



## Essential+ Hardware Plan

- Expedited Service (1st Priority)
- Free Service Ground Shipping\*
- 10 % Discount on Service Parts and Labor
- 100% Discount on Monthly Training Classes
- 100% Discount on Service Rentals
- Free Annual Clean & Calibration

### ANNUAL PRICING

#### Robotic Total Station Packages

RTS: \$2,000

Ri: \$1,400

#### GNSS Packages

R780, SPS986: \$1,500

#### 3D Scanning Packages

X7, X9: \$2,000



## Added Benefits of Our Preventative Maintenance Agreements

- Software Upgrades – Access and download new product releases as soon as they become available.
- Maintenance Releases – Provides product fixes and minor feature enhancements.
- Virtual Support – Virtual support is available Monday- Thursday, 7:00 a.m. to 4:30 p.m & Friday 7:00 a.m. to 12:00 p.m.
- Customer Portal – All BuildingPoint customers now receive free access to our online customer portal. Our digital portal includes complete records of all customer BP hardware, software, support and services cases and rental records.

\*Free Service Ground Shipping includes return only, customer pays expedited costs